

Software Requirements

Server Minimum Requirements

Operating System	Windows Server 2016/2012/2008 R2 Windows Small Business Server 2011
Processor (CPU)	Refer to Microsoft requirements for selected operating system
Memory (RAM)	4 GB or greater
Hard Drive	2 drives REQUIRED . Recommended to have 2 physical drives rather than 2 partitions for speed and reliability
Backup Solution	Encrypted cloud storage recommended for secure, offsite backup of database
UPS (battery backup)	Capable of powering server hardware for at least 20 minutes
Anti-virus software	Corporate/small business edition virus software
Windows 7/8.1/10 Pro	Dedicated Windows 7/8.1/10 Pro may be used in place of server based operating system with the limited user (10) Sybase database license.

Workstation Minimum Requirements

Operating System	Windows 10 Pro, Windows 8/8.1 Pro
Processor (CPU)	See Microsoft requirements for selected operating system
Memory (RAM)	2 GB or greater
Monitor	17" flat panel (1024X768 or higher resolution) or larger

End of Life Policy

All InnQuest Software products have a pre-determined commercial lifetime. In order to provide the highest quality products, meet security/PCI guidelines and support to our customers, each product is developed utilizing a product lifecycle methodology, which includes an End-of-Life (EOL) phase.

Once a product enters End of Life status, InnQuest Software will be unable to provide updates, fixes or service packs. Once a product enters End of Support status, InnQuest cannot provide any type of support or sell any add-on modules for that version of the software.

The current Maintenance and roomMaster products life cycle:

Product	End of Support Date	End of Life Date
Version 17	Current Version	Current Version
Version 16	March 31, 2018	May 31, 2017
Version 15	January 31, 2016	December 31, 2015
Version 14	July 31, 2013	October 1, 2012
Version 13	July 31, 2012	October 1, 2011
Version 12	July 31, 2010	October 1, 2009
Version 11	December 31, 2009	December 31, 2008
Version 10 and prior	December 31, 2007	December 31, 2007
roomMaster.net	December 31, 2017	December 31, 2015